

**Particulars**

**About Your Organisation**

**Organisation Name**

Groupe Biscuits Leclerc Inc.

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**Corporate Website Address**

<http://www.leclerc.ca>

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**Primary Activity or Product**

- Manufacturer
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**Related Company(ies)**

No

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**Membership**

Membership Number	Membership Category	Membership Sector
4-0586-15-000-00	Ordinary	Consumer Goods Manufacturers

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## Consumer Goods Manufacturers

### Operational Profile

**1.1 Please state what your main activity(ies) is/are within manufacturing**

- Food Goods
  - Bakery products
- Manufacturing on behalf of other third party brands

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### Operations and Certification Progress

**2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?**

Yes

**2.2.1 Do you manufacture for:**

Both Private Label and Own Brand

**2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:**

1144.82

**2.2.3 Total volume of refined Palm Kernel Oil sold in the year:**

394.23

**2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:**

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**2.2.5 Total volume of all oil palm products you sold in the year:**

1539.05

**2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:**

**In Your Own Brand**

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim				
2	Mass Balance	174.90	25.24		
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified	174.90	25.24		

**In Your Private Label**

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim	50.00	25.00		
2	Mass Balance	726.30	220.10		
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified	776.30	245.10		

**2.4.1 What type of products do you use CSPO for?**

We do not use palm-oil derivatives and fractions. For palm and Palm kernel oil, we are using CSPO for cookies, snack bars and crackers.

**2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:**

- Europe --%
- India --%
- China --%
- South East Asia --%
- North America 81%
- South America 2.20%

**2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe --%  
 India --%  
 China --%  
 South East Asia --%  
 North America 67%  
 South America 0.32%

### Time-Bound Plan

**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2015

**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

2020

**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2025

**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

y

**3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?**

y

**3.6 Which countries that your organization operates in do the above commitments cover?**

- Canada - United States

**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

Our goal is to source 100% RSPO for 2025. In 2015, all our plants were certified to use RSPO-MB In 2020 we would like that all our raw material suppliers used 100% RSPO and get their own certification to make it possible for us to use only RSPO certified oil in 2025.

**3.8 Date of first supply chain certification (planned or achieved)**

2015

### Trademark Related

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**Please explain why**

RSPO palm oil is not used in all our own brand product at this time.

### GHG Emissions

**5.1 Are you currently assessing the GHG emissions from your operations?**

No

**Please explain why**

This is not mandatory right now.

**5.2 Do you publicly report the GHG emissions of your operations?**

No

**Please explain why**

This is not mandatory for us right now.

**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We will continue to have discussion with our suppliers and customers to have them use sustainable palm oil into raw material as well as finished products.

**Reasons for Non-Disclosure of Information****7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

**- Others:**

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**Application of Principles & Criteria for all members sectors****8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights
- Ethical conduct and human rights  
Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

**8.2 What steps will/has your organization taken to support these policies?**

1. Packaging optimisation, in particular secondary packaging. a. We signed in 2011 the Voluntary Code for the Optimization of Containers, Packaging and Printed Matte (EEQ Eco Entreprises Quebec) 2. Energy a. Geothermal energy in one of our warehouse b. High efficiency lights combined with occupancy sensors c. Energy management information system in progress d. Natural gas consumption assessment (ovens and boiler) e. Solar panels in our Phoenix plant. f. We are member of the Canadian Industry Program for Energy Conservation (CIPEC) 3. Waste reduction a. Following lean manufacturing practices, several projects have been implemented in different areas: recipes, raw materials, equipment. b. We currently participate to the program, "ICI WE RECYCLE" Recycling recognition program for industrial, commercial and institutional sector (ICI) 4. Transport a. We buy low floor trailers in order to increase the volume per load when it is possible b. We use super train in Canada ( two 53 foot trailers) c. We use intermodal as much as possible d. We buy the most fuel efficient truck model available e. We have flexible manufacture plants so we try to manufacture products as close as possible of the final destination. f. We use consolidation center for our small shipments 5. Ethical conduct and Human Rights/ Labour rights a. Our HR management are members of a professionnall recognized group "Ordre des Conseillers en RH du Québec" and are link to a strict deontology code. b. We respects labor rules in Canada and in USA. c. We follow good ethical conduct and respect human rights. d. Our facilities are audited for Ethical conduct. e. Some of our plants are registered on SEDEX f. We have internal policies to avoid discrimination (race, gender,etc..), to avoid harassment, violence, g. We have a help line (phone) for employees (counseling)

**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:  
Do you have plans to?**

Yes

**Please specify**

Our goal is to reach 100% RSPO sourcing for our needs. We are cover with Book and claim certificates for those who are not certified.

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**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why**

There is no GAP, it is already covered for our RSPO requirements.

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## **Concession Map**

**10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?**

No

**Please explain why**

We do not owned or manage any palm oil plantation

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We faced challenges in product procurement as RSPO certified oils are not always available to cover our needs and with some suppliers who have to low volume to be able to supply.

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**2 How would you qualify RSPO standards as compared to other parallel standards?**

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**Cost Effective:**

Yes

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**Robust:**

Yes

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**Simpler to Comply to:**

No

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**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Business to business education, education of our suppliers about RSPO.

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**4 Other information on palm oil (sustainability reports, policies, other public information)**

N/A

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